

## For Immediate Release

[www.wa.gov/esd](http://www.wa.gov/esd)

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**Contacts:** Kristin Alexander, (360) 902-9307  
Alicia Cárdenas-Short, (360) 902-9395

### Hispanic Workers Can Apply for Unemployment Benefits in Spanish

OLYMPIA – In recognition of Hispanic Heritage Month, the Washington State Employment Security Department is saluting Hispanic residents for their contribution to our state's economy and is reaching out to those who may be eligible for unemployment benefits.

Laid-off workers and others who are out of work for no fault of their own may be eligible for unemployment assistance. The department processes unemployment claims by phone and online in both Spanish and English.

Workers can apply for benefits at <http://www.go2ui.com> 24 hours a day, seven days a week at their convenience or by phone through the state's Unemployment Claims TeleCenters from 7 a.m. to 5 p.m. Monday through Friday, except state holidays.

For those who opt to apply by phone, Social Security numbers determine the day of the week that laid-off workers can call. This helps reduce the time on hold for customers and increases efficiency by spreading calls evenly over the week.

Unemployment applicants with Social Security numbers ending in digits 0 to 3 must call on Mondays; digits 4 to 7 on Tuesdays, and digits 8 or 9 on Wednesdays. Anyone who misses his or her designated day can call on Wednesday, Thursday, or Friday of the same week without any delay in payment.

#### Unemployment Claims TeleCenters

<b>Seattle:</b>	English	206-766-6000	Spanish	(206) 766-6063
<b>Tacoma:</b>	English	(253) 396-3500	Spanish	(253) 396-3563
<b>Spokane:</b>	English	(509) 893-7000	Spanish	(509) 893-7063
<b>All other areas:</b>	English	(800) 362-4636	Spanish	(800) 360-2271
<b>Hearing or speech impaired (TTY):</b> (800) 365-8969				

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